

Strategic Plan 2018-2020

Our Mission: To inspire learners, enrich lives, and empower our community.

Our Vision: Unlocking infinite possibilities through unlimited resources for all members of our community.

Looking Forward

The Portage District Library launched a strategic planning process in 2016 to determine how our library could continue to offer first-rate services and resources that would inspire learners, enrich lives and empower our community for years to come.

Working with a highly regarded strategic planner, we learned what library services are most needed and valued in Portage. Below are the five overarching goals and objectives that will guide PDL's work through 2020:

Ends Statement 1:

Optimize access to resources for information, education, and entertainment.

We will accomplish this by providing a collection of tools to facilitate creating and learning and by reaching the community at their diverse literacy needs.

Ends Statement 2:

Be a safe, welcoming, inclusive destination for families and individuals.

We will accomplish this by providing collections and content to meet the evolving needs of the community and by supporting diverse perspectives.

Ends Statement 3:

Be a leader in strengthening our community.

We will accomplish this by providing a presence in the community where people are, when they need it, and how they want to use it.

Ends Statement 4:

Be a community center to experience and explore local arts and culture.

We will accomplish this by being a resource of Local Information, History, and Culture.

Operational Initiatives: The Library will also provide continued operational support for administrative, human resource, facility, technology, acquisition, and circulation services to maintain and improve public access to library resources.

Core Values

Accountability | Confidentiality and Privacy | Customer Service | Safety | Partnerships
Education & Lifelong Learning | Equal Access | Excellence | Inclusivity | Innovation
Intellectual Freedom | Play and Inspiration | Respect and Kindness